



i-Reporter

ConMas i-Reporter Package

CIMTOPS



About the license plan

- This is a license that allows a company to deploy one (1) CIMTOPS i-Reporter Server either on a server on-premise or on a cloud provider (Azure, AWS, GCP, DigitalOcean, etc.)
- This license is not a subscription and allows the software to be used without an expiration date
- The number of users and optional features can only be added after delivery of the initial license



Purchasing a license

Ordering:

1. Please fill out the order form (PDF) and send it to your CIMTOPS sales rep.
2. Specify the number of user licenses needed and any optional features.

Delivery times:

- Once CIMTOPS receives the order form, the license documentation will be delivered within five (5) business days
- For customers wishing to migrate data from a trial server, please contact a sales rep



Purchasing a license

Delivered via email upon purchasing:

- Access to installation files
- Licensing documents
- Maintenance support license documents

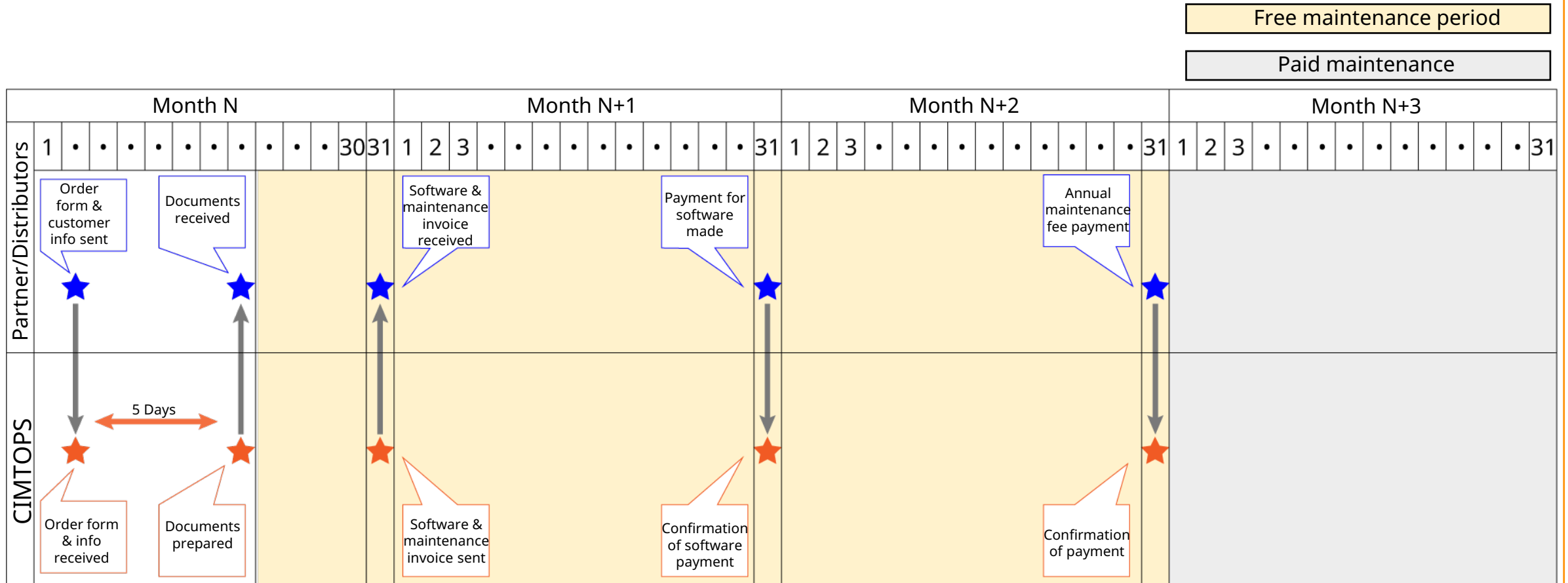


Purchasing a license

Payment:

- An invoice will be sent at the end of the month the software is delivered
1. Software license fee: Payment end of the delivery month the software is delivered
 2. Annual Maintenance Plan: Payment to be made after the first month of the deployment of the server

New Contract Timeline



* The preparation time does not apply if data is migrated from a trial. Please contact a CIMTOPS sales representative for more information



Purchasing additional user/feature license(s)

- Send the partner/distributor order form (PDF) for the number of users or features to add to the CIMTOPS sales rep
- They will then send you a quote
- No need to send the original order form from the customer

Delivery time:

- Once CIMTOPS receives the order form, the license(s) will be delivered within five (5) business days



Purchasing additional user/feature license(s)

Delivered via email:

- Licensing documents/renewal documents
- Maintenance support license documents

Additional fees:

- Because this is a set license, the customer will need to pay the difference between the number of existing users and the next level of user license tier

* Users can only be added, removing/refunding user licenses is not possible



Annual Maintenance Plans

- There is no free maintenance period for additional licenses
- For additional maintenance contracts before the renewal date, a pro-rated monthly fee will be billed following the month the users or options were added until the end of the existing contract
- Invoices for additional licenses will be sent at the end of the month
- Payment is due by the end of the following month
- The yearly maintenance fee for the following year will be calculated with any new user licenses and start from the month that the server license was purchased



Maintenance fees for additional licenses

Any new annual licenses added mid-year will be billed for the remainder of the year (the year starting in the month of the initial purchase of the production server). At the start of the new year all current licenses will be billed together on the same cycle.

