



i-Reporter

User Licensing

CIMTOPS



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User license access

User licenses allow users to log in via the following applications:

- i-Reporter Application ^{1 2 3}
 - Available for iOS 14+, iPad OS 14+, and Windows 10/11
- ConMas Manager (System management and form administration)
 - Available through a web browser
- ConMas Designer (Importing forms and setting up data fields) ^{2 3}
 - Windows 10/11 application
- ConMas Excel Add-in (Create and set up forms from within Excel) ²
 - Excel

1. Available on the Apple App Store 2. Available via the CIMTOPS support website 3. There is no limitation to the number of times to download the app



Simultaneous logins

- Users are able to log into any number of devices or applications simultaneously
 - * There are some precautions users must take when logging in via multiple devices
- It is recommended that a user account only be logged into between five (5) to ten (10) devices at a time to prevent any problems



License Pricing

- User licenses are sold in stages/levels and can not be purchased one by one
- Self-Hosted example:
 - 5 users
 - 10 to 100 users – multiples of 10
 - Over 100 users – multiples of 50
- i-Reporter Cloud example:
 - 5, 10, 15, 20, 25, or 30 users
 - Over 30 users – multiples of 10

* Maintenance support contract pricing is based on number of user licenses

** Please contact your CIMTOPS sales rep for more information and pricing



Licensing restrictions

- User licenses cannot be split among production servers
 - Example:
 - If you purchase 100 user licenses and two server licenses. You cannot assign 70 to Server A and 30 to Server B.
 - You need to purchase two sets of user licenses for 70 and 30.
- Additionally, you cannot mix user licenses between the three types of server deployments. Each server license has its own corresponding user license.
 - Example:
 - User licenses purchased for the self-hosted subscription version cannot be used on the i-Reporter Cloud



Transferring

- User licenses must be used within the company that purchased them
- Companies using subcontractors to access the i-Reporter server must purchase separate user licenses
 - Example:
 - Company A subcontracts Company B
 - Company B must purchase user licenses for its employees to access Company A's server